



Pierre Bénite, the 12th of January 2023

Arkema develops, products and commercializes high value added PIEZOTECH® products for organic electronic. The activity PIEZOTECH® is built around a quality management system to ensure quality products and customer satisfaction.

### MAKING EMPLOYEE SAFETY AND SUSTAINABLE DEVELOPMENT A PRIORITY

- Setting an example in terms of safety.
- Improve the carbon footprint of our processes and the recycling of our raw materials.
- Enhance our knowledge of the life cycle analysis and recyclability of our products.
- Accelerate our research and development of sustainable applications.

### STRENGTHENING OUR CUSTOMER FOCUS

Meet our customers' needs in terms of technical support and R&D.

Put customer satisfaction at the heart of our priorities.

Support our customers' sustainable growth.

### IMPROVING RELIABILITY AND TRACEABILITY

- Improve the reliability of our installations.
- Improve the reproducibility and of our processes and methods.
- Reinforce our operational quality.

### IMPROVING OUR DIGITALIZATION

Improve our digitalization to provide better quality services to our customers.

Have more efficient digital work tools.

Increase our visibility and attractiveness to customers and partners.

Februar 2023  
Fabrice Domingues Dos Santos  
General Manager

A handwritten signature in blue ink, appearing to be 'Fabrice Domingues Dos Santos'.